

# The System of Management & Quality Control of Medical Care. SQDCM

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## key words

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The article is devoted to the study of the management and quality control system at the outpatient stage according to the SQDCM principle. The SQDCM principle includes a system of indicators of the quality of medical services in the following area: the outpatient stage of treatment and diagnosis is the most common, it involves the provision of medical care without the need for hospitalization. The article will consider the practical aspects of the introduction of modern principles for improving the quality of services provided on the example of the State medical institution City polyclinic N 12, located in Tyumen, the results of using modern progressive management technologies in medical institutions are studied, a brief description of the regulations used is given, on the basis of which documentation for the ISO quality control system is developed.

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