

Selection of a Competent Mediator for Resolving Controversial Conflict Situations

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key words

mediation, mediation, choice of mediator, methodology, triad of dispute

We have developed an algorithmized method for selecting a competent mediator by participants in a dispute-conflict situation, taking into account their individual requirements for his professional and psychological profile. We have shown the calculated effectiveness of this approach in finding a solution to this conflict problem and the prospects for the formation of a mutually adapted triad: the participants in the dispute – the mediator.

The study does not exhaust all the variety of prospects for the development of the developed scientific and applied approach to assessing and increasing the importance of mediation for the success of a compromise solution to various controversial and conflict situations. However, the high potential of effective methodological transfer to other related psychological and conflictological spheres of people's life was clearly shown.

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