

Modern Quality Management Evolution Stages

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key words

quality, TQM, quality management system, ISO 9000 series of standards

In this article, I have reviewed and analyzed the history of quality management evolution and have determined its main stages. In the course of my research, I have identified emerging trends and presented possible options for the further quality management development. I have highlighted a systematic transition from the quality control of individual products (parts, assembly units) and production processes to the quality management of all organizational processes as the main trend in the evolution of quality. I have also noted the desire of individual industries to establish their specific requirements for quality management. I believe that quality will play a big role in the development of the modern world. Increasing competition will contribute to the desire of companies to constantly seek opportunities to improve efficiency and improve the quality of products and services.

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