

# Improving the QMS Audit Using Additional Evaluation Criteria

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## key words

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We have considered a new approach to the quality management system audit, auditors' qualification and have studied the process of introducing a new model at the production site. The classical approach to auditing involves checking the compliance of the organization's system and processes with established requirements, as well as developing measures to improve processes. In the new model, we have proposed to expand the "audit" tool in the direction of improving the organization's activities, laying in the procedure itself wider measures: not only checking for compliance, but also searching for optimization of the enterprise's existing activities. Typically, the objective of an audit is to control or improve, or both, depending on the type, purpose, and reason for initiating the audit. The new audit model will develop built-in activities and criteria for finding the most significant improvement opportunities that dramatically affect the company's operations, which implies new types of documents and additional competencies for auditors.

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