

организации [13], и на основании анализа можно говорить о соответствии качества продукции требованиям конструкторской документации и потребностям потребителей, а также о наличии достоинств и недостатков в СМК организации. Качественно проведенный анализ со стороны высшего руководства и реализация решений и мероприятий по улучшению СМК на основе его результатов будет способствовать

повышению не только качества продукции, но и результативности системы управления предприятием в целом и конкурентоспособности организации на рынке.

Как и утверждается в документах по стандартизации, чем выше вовлеченность персонала всех уровней в процесс реализации политики систем менеджмента качества, тем она более эффективна.

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## Internal Audit & Management Review as a Tool for Improvement

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### key words

audit, monitoring and measurements, nonconformities

The main stages of conducting internal audits and management analysis to find the root causes of product quality problems and plan improvements to the QMS I have examined. The results of practical application of such mandatory processes of the quality management system as internal audit and management analysis are presented. I have noted the reasons for the emergence of poor-quality data and their analysis and concluded that if processes are organized not according to a formal criterion, but rather as the use of a proven tool to improve the organization's activities, then the expected results can significantly prevail over the investments.

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