

Measurements for Car Service and Repair. Personnel Qualification

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At present, the role of independent service stations has increased in Russia. Since road safety directly depends on the quality of diagnostics and repair work of vehicles, the responsibility of car service employees for the results of their activities is increasing. We determined the amount of knowledge, skills and abilities required by the personnel of these organizations, considered the issues of training employees responsible for electrical, analytical, thermal, optical, acoustic, mechanical measurements, as well as measurements of spatio-temporal parameters and body repairs. The list of diagnostic equipment offered by suppliers includes hundreds of items, so the qualifications of technicians working at service stations are extremely important.

We believe that the management of service stations should regularly monitor the level of knowledge, skills and abilities of employees; attend exhibitions, seminars and trainings conducted by equipment suppliers, send personnel to advanced training or professional retraining courses in order to meet the requirements of the professional standard.

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