

# Organizational Knowledge Internal Audit

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## key words

internal audit, organization management, corrective actions, auditor, knowledge management, internal knowledge audit

Internal audits of quality management systems are aimed at continuous monitoring of compliance by organizations with the requirements of GOST R ISO 9001. Audits cover the work of management following the results of internal audits, including confirmation of the effectiveness of corrective actions and assessment of their impact on the processes and products (services) of the organization. Internal audits of the QMS and knowledge management systems can be integrated with knowledge audits, forming an internal knowledge audit. The latter are aimed at identifying and preserving key non-formalized knowledge used in work or potentially necessary to achieve the organization's goals, to reduce risks and identify opportunities for improvement and discover new ideas hidden in the organization. Internal knowledge audits stimulate the development of knowledge by constantly obtaining important information that is not available for direct documentation, providing access to personal experience and forecasts of specialists in improving products, services, technical solutions and technologies.

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